

D/ food & Supplies

1131  
26/2/16

PS/DFS 729  
Receipt No. \_\_\_\_\_  
Date 23/02/16

No. 40/9/2006-4Pol  
**HARYANA GOVERNMENT**  
**CHIEF SECRETARY'S OFFICE**  
**POLITICAL AND PARLLAMENTARY AFFAIRS DEPARTMENT**

Dated Chandigarh the 18<sup>th</sup> February, 2016

To

1. All the Administrative Secretaries to Government, Haryana;
2. All Heads of Departments in Haryana;
3. Commissioner Ambala/Hisar/Gurgaon/Rohtak Divisions;
4. The Registrar, Punjab & Haryana High Court;
5. All Deputy Commissioners and Sub Divisional Officers (Civil) in Haryana;
6. The Registrars of all Universities in Haryana.

Subject:- Action to be taken on the recommendations of Haryana Lokayukta Annual Report 2015-16 i.e. (01-04-2015 to 17-01-2016).

DD (Adm) E III  
28<sup>th</sup> August

I am directed to invite reference to this department letter of even numbers dated 28<sup>th</sup> August, 2015 vide which it was requested to take necessary action on the points raised by the Lokayukta in his annual report for the year 2014-15. Now, the Hon'ble Lokayukta, Haryana in his Annual Report for the year (01.04.2015 to 17-01-2016). has made the following recommendations on various issues on the basis of grievances received against public servants:-

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Sr. No.	Observations of Lokayukta and Action to be taken by the authorities concerned
1.	<p>The Section 17(2) of the Haryana Lokayukta Act, 2002 envisages that the competent authority is required to examine the reports and intimate this office within 3 months about the action taken on such reports. It has been observed that, in most of the complaints action taken reports are not being sent by the departments concerned i.e. within stipulated period as required under the Act, although even the Chief Secretary to Govt. Haryana issued circular dated 28<sup>th</sup> August, 2015 to all the Heads of Departments, Divisional Commissioners, Deputy Commissioners and Registrars of all the Universities in Haryana for complying with the provisions of Section 17(2) of the Act. It is again requested that above schedule may be adhered to meticulously.</p>
2.	<p><b>Transparent and Corruption free administration</b></p> <p>Lokayukta had recommended for providing a transparent and corruption free administration to the public. The common man has been given the right to approach the Lokayukta by way of filing complaints and projecting grievances against denial of any right or mal-administration or inaction on the part of any public servant. Recommendations are made to the Competent Authority for action against the public servant, if so warranted, from the facts and circumstances of the case. Section 16 of the Haryana Lokayukta Act, 2002, provides for punishment to a person who willfully or maliciously makes any false complaint under the Act. This is to ensure that no public servant is maligned or involved in a false complaint.</p> <p>It has further been recommended to lay emphasis for a long term plan to eradicate corruption from the administration and public life. In this regard it is necessary to make drastic changes in the education system of school going children by including high moral-value-based syllabus with emphasis on character building). No doubt, this process would take a long time say a decade or so to achieve this noble and pious goal, but it would ultimately go a long way in eradication of the corruption and mal-practices/mal-governance, which are prevalent in day-to-day administration/public life.</p>

3	<p><b><u>Timely redressal of complaints received from public</u></b></p> <p>During the course of enquiry and investigation held by the institution of Lokayukta, it has been specifically observed that in spite of serious allegations and grievances in the complaints initially raised by the common man before the high ups are taken in routine and very casual manner by the offices/officials. If such complaints are properly heard and appreciated with sensitivity at their level, the same can be redressed there and then at their own end. This kind of attitude of good governance, if adopted, would go a long way to save the time and money of the public at large as well as of institution of Lokayukta.</p>
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3. I am further directed to request you that whenever a reference/observation is received from the Hon'ble Lokayukta for conducting enquiry or wherever necessary action is required to be taken the same should be taken promptly as per Government instructions in this regard. The receipt of reference /observation from the Hon'ble Lokayukta should always be acknowledged and if due to some administrative or any other unavoidable reasons, it is not possible to take action or to submit requisite information within the stipulated period, then the Hon'ble Lokayukta may be informed well in time.

4. These instructions may please be brought to the notice of all your concerned officers and those of all Boards/Corporations/Institutions under your administrative control for strict compliance.

Yours faithfully,

*Dhanu*

Under Secretary Political.

**OFFICE OF DIRECTOR FOOD & SUPPLIES, HARYANA, CHANDIGARH**

Endst. No. 6E(I)-2016/ 11308

Dated, Chandigarh, the 29/02/16

A copy of the above is forwarded to the following for information and necessary action:-

1. All the District Food & Supplies Controllers in the State of Haryana.
2. All the Officers/Branch Incharges at Hqrs.
3. DCLM, Haryana, Near Football Chowk, Ambala Cantt.

*Dhanu*  
Assistant Food & Supplies Officer (Admn.)  
for Director Food & Supplies, Haryana